

FILE A COMPLAINT

CIVILIAN COMPLAINT REVIEW BOARD

311
40 Rector Street, 2nd Floor, New York, NY 10006
www.nyc.gov/html/ccrb/html/contact.html
This agency accepts complaints about misconduct by the New York City Police by mail, phone, or internet.

COMMISSION ON HUMAN RIGHTS

212-306-7450
40 Rector Street, 9th Floor, New York, NY 10006
www.nyc.gov/html/cchr/
This accepts complaints about discrimination under New York City local law. You have to call to make an appointment to file your complaint. Complaints must be filed within one year of the discrimination.

DEPARTMENTAL DISCIPLINARY COMMITTEE

212-401-0800
61 Broadway, 2nd Floor, New York, NY 10006
This agency accepts complaints about unethical conduct by attorneys in Manhattan or the Bronx.

DIVISION OF HUMAN RIGHTS

718-741-8400
www.dhr.state.ny.us
This agency accepts complaints about discrimination under New York State law. Check the web site or call the headquarters to find out where your local office is.

EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

1-800-669-4000 or 1-800-669-6820 TTY
www.eeoc.gov
This agency accepts complaints about discrimination under federal law.

GRIEVANCE COMMITTEE FOR THE 2ND AND 11 JUDICIAL DISTRICTS

718-923-6300
Renaissance Plaza, 335 Adams Street—Suite 2400
Brooklyn, NY 11201
This agency accepts complaints about unethical conduct by attorneys in Brooklyn, Queens, or Staten Island.

INSPECTOR GENERAL

646-386-3500
Office of Court Administration
25 Beaver Street, New York, NY 10004
The Inspector General is a government office that takes complaints about court personnel by mail or by phone.

OFFICE OF PROFESSIONAL DISCIPLINE

1-800-442-8106
www.op.nysed.gov

SYLVIA RIVERA

LAW PROJECT

The Sylvia Rivera Law Project (SRLP) works to guarantee that all people are free to self-determine gender identity and expression, regardless of income or race, and without facing harassment, discrimination or violence.

147 W 24TH ST, 5TH FLOOR, NEW YORK, NEW YORK, 10011
T. 212-337-8550 • F. 212-337-1972 • WWW.SRLP.ORG
SYLVIA RIVERA LAW PROJECT

KNOW YOUR RIGHTS

Resources for Trans Communities New York

SYLVIA RIVERA

LAW PROJECT

This publication provides names, addresses and details about organizations and government offices that can assist you in protecting your rights.

For more detailed information on understanding your rights and dealing with discrimination against transgender, intersex and gender non-conforming people in New York, see these other publications:

Your Healthcare Rights: Trans Youth in NYC
Your Healthcare Rights: Trans Adults in NYC
Transgender Employees in New York: Protect Yourself at Work
Your Immigration Rights: Trans Immigrants in New York
How to legally change your name in New York City

GET SUPPORT

ANTI-VIOLENCE PROJECT

212-714-1141
www.avp.org
This agency provides peer-counseling and support to lesbian, gay, transgender, bisexual and HIV positive victims of violence. Services in English, Spanish, Slovakian.

GENDER IDENTITY PROJECT

212-620-7310
www.gaycenter.org
The Gender Identity Project of the Lesbian, Gay, Bisexual Transgender Community Center provides individual counseling and peer-facilitated support groups for transgender and gender nonconforming people. Services in English, Spanish.

HISPANIC AIDS FORUM

718-803-2766
www.hafnyc.org
This organization provides services to the HIV positive Latina/o community and has support groups and workshops for trans Latinas. Services in English, Spanish.

RAINBOW HEIGHTS CLUB

718-852-2584
www.rainbowheights.org
The Rainbow Heights Club is a support and advocacy program for lesbian, gay, bisexual and transgender mental health consumers.

This agency accepts complaints from patients about unethical conduct by many professionals, including mental health practitioners, nurses, and acupuncturists, but not about physicians.

OFFICE OF PROFESSIONAL MEDICAL CONDUCT NEW YORK STATE DEPARTMENT OF HEALTH

1-800-663-6114
433 River Street, Suite 303, Troy, NY 12180-2299
www.health.state.ny.us

This agency accepts complaints about unethical conduct by physicians and physician's assistants. You can mail a letter to the address or request a complaint form by calling the number.

SPECIAL INSPECTOR GENERAL FOR BIAS MATTERS 212-428-2125

Office of Court Administration
25 Beaver Street, New York, NY 10004

The Special Inspector General is a government office that takes complaints about bias or discrimination in court personnel by mail or by phone.

TALK TO A LAWYER

SYLVIA RIVERA LAW PROJECT

212-337-8550
www.srlp.org
SERVES: low-income people and people of color who are transgender, intersex, or gender non-conforming by assisting with identity documents, Medicaid, discrimination in sex-segregated facilities, prisoners rights, and immigration. Services in English, Spanish, Hindi.

IMMIGRATION EQUALITY

212-714-2904
www.immigrationequality.org

SERVES: immigrants who are lesbian, gay, bisexual, transgender, or HIV positive in the areas of asylum, HIV laws, and detention. Services in English, Spanish, German, and Japanese; others possible with prior arrangement.

PETER CICCCHINO YOUTH PROJECT

646-602-5635 or 646-602-5636
www.urbanjustice.org

SERVES: lesbian, gay, bisexual, and transgender young people with benefits, housing, discrimination and healthcare. Call to make an appointment or attend one of the clinics at Streetwork Project or Hetrick Martin Institute. Services in English.

HIV LAW PROJECT

212-577-3001
www.hivlawproject.org
SERVES: residents of the Bronx and Manhattan who are living

with HIV/AIDS in the areas of housing, immigration, benefits, and healthcare. Services in English, Spanish.

GAY MEN'S HEALTH CRISIS

212-367-1040
www.gmhc.org
SERVES: people living with HIV/AIDS in the areas of health-care, immigration and benefits. Services in English, Spanish.

CITY BAR JUSTICE CENTER REFUGEE ASSISTANCE PROGRAM

212-382-6710
SERVES: low-income people who are victims of torture and other violence in seeking asylum in the U.S. Services in English, Spanish and French.

CITY BAR JUSTICE CENTER IMMIGRANT WOMEN AND CHILDREN PROJECT

212-382-6717
SERVES: immigrants who are victims of domestic violence, rape, trafficking, or other gender-motivated violence to live freely and legally apart from their abusers. Services in English, Spanish, French, Portuguese, Korean.

WEST VILLAGE TRANS LEGAL NAME CHANGE CLINIC

208 W. 13th Street, New York, NY
First Monday of every month • 6p.m.
SERVES: transgender people with changing their names without a lawyer. Services in English, sometimes Spanish.

HARLEM COMMUNITY LAW OFFICE

THE LEGAL AID SOCIETY
212-426-3000
www.legal-aid.org/SupportDocumentIndex.htm?docid=44&catid=32
SERVES: low-income individuals living in North Harlem with civil cases.

LAWYERS FOR CHILDREN

212-966-6420 or 1-800-244-2540
www.lawyersforchildren.org
SERVES: children, particularly youth in foster care, with housing, benefits, and abuse and neglect. Services in English, Spanish, French.

NEW YORK CITY BAR ASSOCIATION

LEGAL REFERRAL SERVICE
212-626-7373 English
212-626-7374 Spanish
www.abcny.org/LRS
SERVES: anyone in helping to find a private lawyer near you who does work in the area you need help in, including malpractice or discrimination. Services in English, Spanish.

MENTAL HYGIENE LEGAL SERVICES

212-779-1734 (Bronx and Manhattan)

516-746-4545 (Dutchess, Kings, Nassau, Orange, Putnam, Queens, Richmond, Rockland, Suffolk, and Westchester counties)
585-530-3050 (Allegany, Cattaraugus, Cayuga, Chautauqua, Erie, Genesee, Herkimer, Jefferson, Lewis, Livingston, Monroe, Niagara, Oneida, Onondaga, Ontario, Orleans, Oswego, Seneca, Steuben, Wayne, Wyoming, and Yates counties)
518-447-9664 (all other counties)
SERVES: people who are receiving care at or who are alleged to be in need of care at in-patient or community based mental health facilities throughout New York State. Services in English, Spanish, Chinese, Creole, Croatian, French, German, Greek, Hebrew, Yiddish.

HOUSING WORKS

212-645-8111, TTY 212-925-9560
www.housingworks.org
SERVES: low-income HIV positive people. Provides many types of services, including free legal services. Services in English, Spanish, ASL.

LAMBDA LEGAL DEFENSE AND EDUCATION FUND

212-809-8585
www.lambdalegal.org
SERVES: LGBTQ and HIV positive people to achieve full recognition of their civil rights through impact litigation, education and public policy work. Services in English, Spanish.

NEW YORK CIVIL LIBERTIES UNION

212-344-3005
www.nyclu.org
SERVES: individuals by fighting for civil liberties and civil rights through litigation, advocacy, and public education. The NYCLU publishes know your rights booklets about the healthcare rights of teens. Services in English.

TRANSGENDER LEGAL DEFENSE AND EDUCATION FUND

347-328-6710
www.transgenderlegal.org
SERVES: transgender individuals who are victims of discrimination based upon gender identity and expression. Also provides legal advice through electronic mail. Services in English.

ORGANIZE!

AUDRE LORDE PROJECT (ALP)

718-596-0342
www.alp.org
Community organizing center for a lesbian, gay, bisexual, Two Spirit, and transgender people of color. ALP hosts a number of working groups, including Transjustice (for transgender and gender nonconforming people of color), the Police and State Violence Working Group, the Youth

Working Group, and the Immigrants Rights Working Group.

FIERCE!

646-336-6789
www.fierceny.org
FIERCE! is a community organizing project for Transgender, Lesbian, Gay, Bisexual, Two Spirit, Queer, and Questioning (TLGBTSQQ) youth of color in New York City.

DESIS RISING UP AND MOVING (DRUM)

718-205-3036
www.drumnation.org
DRUM builds leadership in low-income South Asian immigrant communities, particularly of women and youth, undocumented and detained immigrants in New York City. DRUM helped found the Queens Drivers License Coalition and runs several projects, including the Immigrant Justice Program, Azaadi Legal Defense Project and YouthPower!

MAKE THE ROAD BY WALKING

GLOBE
718-418-7690
www.maketheroad.org
GLOBE combats institutional homophobia and the harassment, isolation and invisibility of lesbian, gay, bisexual and transgender people in Bushwick and the surrounding neighborhoods. Community organizing and legal and support services are available. Services in English, Spanish.

GET WHAT YOU NEED FROM THE GOVERNMENT

U.S. CITIZENSHIP AND IMMIGRATION SERVICES

Where to send your application for a replacement permanent resident card:

For U.S. Postal Service (USPS) deliveries:
U.S. Citizenship and Immigration Services
P.O. Box 54870, Los Angeles, CA 90054-0870

Forms and instructions are available at:
uscis.gov/graphics/formsfee/forms/
or by calling 1-800-870-3676

OFFICE OF THE ATTORNEY GENERAL

146 State Street, 3rd Floor, Room 303, Albany, NY 12207
518-474-8376
http://www.oag.state.ny.us/health/care_proxy.html
The office of the attorney general has information about how to make a health care proxy.

CIVIL COURT OF THE CITY OF NEW YORK

111 Centre Street, Room 118, New York, NY
646-386-5609
NYC residents can apply for a name change in this court.